

UNITED STATES PATENT AND TRADEMARK OFFICE  
**CERTIFICATE OF CORRECTION**

PATENT NO. : 7,016,962 B2  
APPLICATION NO. : 09/943717  
DATED : March 21, 2006  
INVENTOR(S) : William E. Hertling et al.

Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 9, line 32, delete "intemetwork" and insert -- internetwork --, therefor.

In column 10, line 65, in Claim 11, delete "receives" and insert -- receive --, therefor.

In column 10, line 65, in Claim 11, delete "generates" and insert -- generate --, therefor.

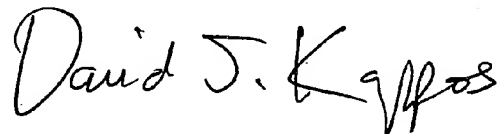
In column 11, line 4, in Claim 11, delete "UI" and insert -- user interface --, therefor.

In column 12, line 34, in Claim 31, delete "systems;" and insert -- system; --, therefor.

In column 12, line 39, in Claim 31, delete "UI" and insert -- user interface --, therefor.

Signed and Sealed this

Eleventh Day of August, 2009

A handwritten signature in black ink that reads "David J. Kappos". The signature is written in a cursive, flowing style with a large initial 'D' and 'K'.

David J. Kappos  
*Director of the United States Patent and Trademark Office*